U.S. Citizenship and Immigration Services Office of Public Engagement Washington, DC 20529



# Agenda

#### I. Welcome and Introductions

## II. Intake and Document Production

- Fee Waivers
- Mailing Instructions
- Secure Mail Initiative

## **III.** Customer Service Directorate

- Case Status Online
- National Customer Service Center Responses

## IV. International Operations

• Cuban Family Reunification Program

## V. Field Operations Directorate

- Visa Bulletin
- Temporary Evidence/Stamps for I-829s
- V-2 Applications
- Asylee Derivatives
- EOIR and Adjustment of Status
- Haiti
- Selective Service

## VI. Service Center Operations Directorate

- Request for Evidence (RFE) Project
- Bi-Specialization
- H-2A Period of Admission
- H-1B Cap Exemption
- Guidance on Material Support
- Use of G-325

## VII. Citizenship & Engagement

- Civic Integration
- Engagement

## VIII. Open Forum